## **Easter Trail 2024 on behalf of Weston Hospicecare**

# Frequently Asked Questions (FAQ's):

## 1. When is the Easter Trail open?

The Easter Trail on behalf of Weston Hospicecare is a one-day event. The event is taking place on Saturday 30<sup>th</sup> March. The trail opens at 10am and the starting point to collect your clue pack and begin the trail is Uphill Victory Hall. You can begin the trail any time between 10am and 12.15pm.

Full address: Uphill Victory Hall, Westfield Road, Uphill, BS23 4XG

#### 2. How do I book tickets?

Book tickets here: Weston Hospicecare - Easter Trail 2024 (beaconforms.com)
We strongly advise booking online in advance due to limited tickets. Although we will accept families signing up on the day, we cannot guarantee space for participation in the event. So to avoid disappointment and get your chocolate egg prize, get cracking and sign up using the form today!

#### 3. How much are the tickets?

When filling out the sign up form, please note that there is a £5 fee per child to be paid in advance. Accompanying adults go free. All proceeds come to Weston Hospicecare and will help us to continue to provide expert palliative care.

## 4. What's included in the child ticket price of £5?

All children's tickets include: a map of the trail and a clue pack to help them along the trail, and, upon completion at the last clue location, each child will receive a certificate and chocolate Easter egg prize! There will be smaller chocolate treats to pick up along the way at some of the clue location spots, too.

Please note that under 1s can go free, but they will not receive the map, clue pack, certificate or chocolate prize. Please be sure to pay £5 per each child that would like to be involved in the trail and receive the end prize.

Additionally, there will be refreshments available at the end of the trail, and fun family games to participate in for an additional donation to the Hospice.

### 5. What if we can no longer make the event?

Tickets are non-refundable. This is an all-weather trail, so no refunds will be given unless we have to cancel the event for safety reasons. If you signed up a child to

the event and paid the £5 fee, but the event is cancelled, you can contact Community Fundraiser esther on esther.biggs@westonhospicecare.org.uk Esther will be happy to arrange for you to collect the chocolate Easter egg prize.

#### 6. What are the opening hours?

- The trail will be open on Saturday 30<sup>th</sup> Marchbetween 10am and 2pm.
- At the beginning of the trail, you can arrive between 10am and 12.15am.
- Last entry to collect your pack at Uphill Victory Hall and <u>begin</u> the trail will be 12.15pm.
- At the <u>end</u> of the trail when children collect their prize, they must arrive before 2pm. Games and refreshments will be available until 2pm at the end of the trail, also.

### 7. How long will the trail take to complete?

To get the most out of your Easter Trail adventure, we suggest taking about 45 minutes to 1 hour complete the walk. Don't forget to enjoy our games and refreshments afterwards – this will be open to participants until 2pm.

### 8. Where are you based?

The starting point is inside Uphill Victory Hall (Westfield Road, Uphill, BS23 4XG) The entire trail will be based in and around the village of Uphill. The end point of the trail will back at Uphill Victory Hall.

### 9. Where do we park?

There is plenty of free, on-road parking around the village. Uphill Victory Hall also has a small amount of car parking spaces available for use.

### 10. What age is the trail suitable for?

Everyone! Toddlers and primary-aged children will love spotting our Easter chicks as they're 'getting warmer' to the next clue, picking up smaller chocolate treats along the way. Older children will enjoy cracking the secret code, and we hope everyone will enjoy their chocolate prizes and a fun-filled family day out.

### 11. Are there refreshments available?

A refreshment stand will be pitched at the last clue point (Jackson-Barstow House). For an additional donation, coffee, tea and juice will be available.

### 12. Do you take card and cash?

- Cash and card payments can be taken for games and refreshments at the end of the trail.
- If you haven't purchased tickets for the trail in advance, cash or card can also be used to purchase your trail pack and sign up on the day of the event at Uphill Victory Hall between 10am and 12.15pm on Saturday 8 April. Please note that to avoid disappointment, we recommend booking your place in advance using the form link (see question 2).

#### 13. What should I wear?

Trainers or walking boots are ideal, or wellies if it's been raining. The majority of the trail will be on pavement/pathways, but at times the ground may be uneven so please wear sensible footwear. We are not liable for any trips or falls.

#### 14. Is the trail under cover?

No - this is an outdoor event and almost all of the trail will be outside. However, Uphill Victory Hall is the start point for the trail and will be indoors.

## 15. Is the trail pram/pushchair friendly?

Yes – a sturdy buggy should have no problem navigating around the village. The trail will be mostly flat fore the easier route. If you are planning to challenge yourself and do our send but harder route this will navigate up a steep hill around the church.

#### 16. What is the disabled access like?

Wheelchair users should also be able to follow the trail using the pathways and pavements without much of a problem. However, please be aware that some of the included footpaths are narrow. Again, on our second and harder route, this will not be accessible for wheelchair users.

Please ask our staff in advance if you have questions regarding accessibility: esther.biggs@westonhospicecare.org.uk

## 17. Are there toilets and baby-changing facilities?

At Uphill Victory Hall, there are separate toilets for ladies, men, and a disabled toilet (with baby changing facility) all accessed via main entrance hall. These will be open between 10am and 14.00pm.

### 18. Are dogs allowed?

Yes – dogs can join in with the Easter fun! Dogs can accompany families on their Easter trail due to the majority of the walk being outdoors.

We ask that dogs be kept on leads at all times whilst following the trail through the village, and to please clean up after your dogs.

The only time dogs will <u>not</u> be allowed is when inside Uphill Victory Hall at the beginning of the trail to collect your packs.